

# Practical Information – Chalet Villa Vicana

## Welcome to Chalet Villa Vicana!

We are pleased to have you here. Below you will find all practical information for a comfortable and carefree stay. If you have any questions, please feel free to contact us.

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## Address & Key Collection

- **Address:** Chalet Villa Vicana, Kirchbach 187 – please see the provided directions for easy navigation.
  - **Key:** Located in a key safe in the shed, to the right of the door next to the light switch.
    - **Code:** ... (provided before arrival)
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## Management & Contact

For questions or issues:

- Szabi (local): +43 676 9463955
  - Suze Torken (Netherlands): +31 6 53 616 383
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## Arrival & Departure

- **Arrival:** From 3:00 PM (earlier upon request)
  - **Departure:** By 10:00 AM
  - Please inform us of your departure time one day in advance
  - Kindly remove all food items before leaving
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## Medical Assistance

- Local doctor: Dr. Verena Heschl
    - Phone: +43 4284 20429
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## Heating & Climate

- **Underfloor heating:** Max. 22 °C (slow response system)
- **Wood stove:** Switches off heating when room temperature rises
- **Ventilation:** Keep a window slightly open
- **Bathroom radiators:** Limited heat output
- **Departure:** Leave thermostats unchanged

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## **Wood Stove**

- Free firewood available
- Use fire starters and small wood
- Switch off extractor or open window
- Add max. one log (approx. 1 kg) at a time
- Clean before departure

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## **Waste & Recycling**

- General waste: Grey bin
- Plastic: Yellow bags
- Paper & glass: Separate bins
- Collection: Wednesday (bi-weekly)

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## **Kitchen & Appliances**

- Manuals in drawer under oven
- Use baking paper
- Coffee machines available (filter, Nespresso, milk frother)
- Empty dishwasher before departure

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## **Beds & Linen**

- Duvets, pillows, mattress protectors provided
- Baby cot available (no linen)
- Leave used linen in one place
- Bring your own towels and kitchen towels

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## **Internet**

- WiFi: VillaVicana
  - Password: kirch187bach
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## House Rules

- No smoking, no pets
  - No shoes upstairs
  - Do not move furniture
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## Skis & Boots

- Store skis in the shed
  - Ski boots in hallway
  - Heated lockers available at ski lift
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## Barbecue

- Gas and charcoal BBQ available
  - Clean after use
  - Spare gas bottle in shed
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## Shutters & Lighting

- Shutters on all windows
  - Close fully in winter
  - Dimmers: press = on/off, hold = dim
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## Electricity & Water

- Use responsibly
  - Charging electric cars at the chalet is not allowed
    - Charging stations available nearby
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## Boiler

- 200 litres (eco mode)
  - • Suitable for approximately 6 people with normal shower use. Please note that 200 liters of hot water are available; the boiler needs time to fill afterwards!! Bath + showers in succession not possible
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## **Sonos & TV**

- **Sonos:** Download the Sonos app on your phone, tablet or laptop
  - **TV:** Living room (satellite TV) and four-person bedroom (streaming)
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## **Recommended Restaurants, Breakfast & Wellness**

- Gasthof Grünwald
- Bierhotel Loncium
- Hotel Schloss Lerchenhof
- Gasthof Strasswirt
- Mai Asian Restaurant
- Restaurant Gailbergerhöhe
- Kärnten Therme
- Almwelness Tuffbad
- Konditorei Semmelrock – voor ontbijt, gebak en brood
- Bäckerei Moritz – voor ontbijt, gebak en brood

If you would like to have breakfast in the morning (for example, before departure), Konditorei Semmelrock in Hermagor and Bäckerei Moritz in Tröpolach, close to the slopes, are excellent choices., uitstekende keuzes.

## **Guestbook & Reviews**

Please feel free to leave a message in the guestbook.

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## **Final note**

We wish you a wonderful stay and a great time at Chalet Villa Vicana!

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